

Texas Vaccine Providers Webinar Highlights – January 18, 2022

Review the highlights of the topics covered in the Jan. 18th webinar below or view the [full recording](#) for detailed information.

COVID-19 Vaccine Provider Site Visit Overview

- The COVID-19 Vaccine Program is a collaborative program between Texas Department of State Health Services (DSHS), the Centers for Disease Control and Prevention (CDC), and Texas healthcare providers. The program enables providers to receive one or more of the publicly funded COVID-19 vaccines, constituent products, and ancillary supplies at no cost.
- A site visit is an opportunity for DSHS to partner with COVID-19 vaccine providers to ensure their success in administering and maintaining the viability of the COVID-19 vaccine. The goals of a site visit are to **review the guidelines outlined in the [CDC COVID-19 Vaccination Program Provider Agreement](#)** and to **provide any additional resources or education** to ensure best practices are followed when administering COVID-19 vaccines.
- COVID-19 vaccine providers are responsible for adhering to all requirements outlined in the COVID-19 Vaccination Program Provider Agreement. These requirements relate to COVID-19 vaccine administration, reporting, storage and handling, issuance of required documentation (EUAs), and more.
- Providers enrolled in the COVID-19 Vaccine Program are encouraged to **review their agreement to ensure they remain compliant** with all the program’s requirements and should access the [CDC COVID-19 Vaccination Provider Support webpage](#). Providers can [sign up to receive emails](#) any time this CDC webpage is updated to stay abreast of any program requirement changes.

Clinical Updates

- COVID-19 vaccine providers should have a comprehensive vaccination plan and share it with all vaccinators within the practice. Administration best practices include ensuring the date and time are clearly written on the vial when transitioning the vaccines from one storage method to another; preparing a separate draw station for vaccine preparation; labelling all syringes when co-administering vaccines; and providing all required paperwork, including fact sheets and information on [v-safe](#) and [VAERS](#).
- Providers are encouraged to review the [Vaccine Administration section](#) of the [CDC’s COVID-19 Vaccine FAQs for Healthcare Professionals](#) webpage for answers to frequently asked questions relating to administering the COVID-19 vaccine.

Product Ordering Updates

- To ensure your COVID-19 vaccine inventory is updated in VAOS properly, providers **receiving full pack size orders directly from the manufacturer must confirm receipt** of those shipments. For step-by-step instructions on how to confirm shipments in VAOS, please review the [COVID-19 Vaccine Shipments job aid](#).

Provider Resources:

- [COVID-19 Vaccine Management Resources \(training and support materials\)](#)
- [ImmTrac2 User Training Site](#)
- [ImmTrac2 Forms and Documents](#)
- [COVID-19 Vaccine Provider Enrollment Information](#)
- [CDC Clinical Considerations for or Use of mRNA COVID-19 Vaccines](#)
- DSHS Provider Help Desk: (833) 832-7068, 8 a.m. to 5 p.m., Monday through Friday; Email: COVID19VacEnroll@dshs.texas.gov

Live Q&A:

Below are some of the questions DSHS subject matter experts answered during the webinar’s live Q&A sessions.

- How will providers enrolled in the COVID-19 Vaccine Program be notified of an upcoming site visit?
- What are some common issues that arise during COVID-19 Vaccine Program site visits?
- Should we provide clients with a replacement COVID-19 vaccine record card if they lost their original card or forgot to bring it with them to their appointment?
- My VAOS account was disabled because I have not logged on to order vaccines in several months. Whom should I contact about reactivating my account?

